

Provider code of conduct

Any contracted, licensed, or certified agency, individual, or employee is responsible for documenting and reporting abuse, sexual abuse and sexual exploitation, neglect, maltreatment, and exploitation.

If you witness Provider Code of Conduct violations, call the Utah Department of Health and Human Services Office of Licensing and Background Checks:



801-890-2007

If you witness questionable financial activity or other unethical behavior, contact the most appropriate office listed below to submit your concerns or complaints or seek assistance in resolving a problem.

For concerns related to abuse, neglect or exploitation of vulnerable adults:

Adult Protective Services hotline: 1-800-371-7897

For issues related to facilities and operations or background screening:

DHHS Division of Licensing and Background Checks: 801-538-4242

For concerns regarding treatment of children:

Child abuse/neglect hotline: 1-855-323-3237

Office of Child Protection Ombudsman: 801-538-4589

For concerns related to Department of Health and Human Services contracts (i.e., financial or payment issues, or to report suspected misuse of public funds):

Office of Internal Audit: 801-538-8261



**Department of Health
& Human Services**